

Cookie Policy

This Cookie Policy (hereafter referred to as the 'Policy') explains what cookies are and how they are used. It is addressed to the public (hereafter referred to as the 'visitor(s)' or 'you') which accesses and uses the website of the Financial Services and Markets Authority (hereafter also referred to as the 'FSMA' or 'we'), Rue du Congrès/Congresstraat 12-14, 1000 Brussels, registered with the Crossroads Bank for Enterprises under registration number 0544.279.965.

When you visit our website for the first time, you will see a cookie message where you can select which cookies you wish to accept. This cookie message is drafted in the standard language of your web browser. You can change this language at any moment in your browser settings.

WHEN DOES THE PRESENT POLICY APPLY?

This Policy applies to the website www.fsma.be, including the business portals, and to all other websites under the domain name '.fsma.be' (hereafter the 'website'). However, this Policy does not apply to the website www.wikifin.be, for which there is a separate [cookie policy](#).

Personal data obtained through our cookies are used in accordance with the [FSMA's privacy policy](#). This Policy should therefore be read together with the privacy policy.

Our website also contains links to third-party websites (for example, Twitter and LinkedIn). If you click through to an external website, the privacy and cookie policy of that website will apply. We recommend that you carefully read the privacy and cookie policy of the website concerned.

WHAT ARE COOKIES?

When you visit our website, we automatically collect certain information through the use of cookies or similar technologies such as pixels and plugins (hereafter all referred to as "cookies").

Cookies are small text files that a website stores on your computer, tablet or smartphone when you visit that website. They allow your device or web browser to be recognised and retain certain information about your visit to the website.

We use cookies mainly to make your browsing experience more efficient. Some cookies allow us to remember your preferences (such as your language preference or cookie settings) to avoid this information having to be re-entered on your next visit to our website. We use other cookies to allow an optimal graphic display of the website, to integrate additional functionalities of third parties into the website, to guarantee the security of the website, to ensure that the website works properly or to collect information for statistics that will allow us to improve the website.

Some cookies are set directly by us ("first-party cookies"), while others are placed by third parties ("third-party cookies"). Cookies usually have an expiry date. Some cookies on our website are automatically deleted when you close your browser ("session cookies"), while other cookies remain stored on your device until a predetermined expiry date or until you clear the cookies ("permanent cookies").

HOW DO WE USE COOKIES?

On the www.fsma.be website

The website uses the following categories of cookies:

Necessary cookies

These cookies enable the website to work properly or guarantee the security of the website.

You cannot refuse these cookies if you wish to visit the website.

Functional cookies

These cookies facilitate visits to our website and improve its user-friendliness by remembering certain information (for example: your language choice).

They are installed based on our legitimate interest in ensuring that the website is operating smoothly.

Analytical cookies

These cookies enable us to analyse the use that is made of the website (number of visits, pages viewed, etc.). They allow us to receive anonymous website activity reports and statistics, which we use to improve our website.

These cookies collect data, such as your IP address and information about your visitor behaviour on the website. For this purpose, we mainly use Google Analytics cookies. This means that Google has access to the data collected by these cookies and stores this information, if necessary, also on servers located in the United States. The FSMA has opted to configure the Google Analytics cookies in the most privacy-friendly way possible by, among other things, opting to remove the last octet of your IP address before it is stored by Google and by not allowing data to be shared with Google. For further information on Google Analytics, you can consult [Google's Privacy Policy](#) and in particular '[How Google uses information from sites or apps that use our services](#)'. You can also deactivate Google Analytics in your web browser by installing this [extension](#).

These cookies are set on the basis of your consent.

Cookies from social networks and media companies

These cookies are used to enable the integration of social media sites or certain media on our website. With these cookies, these social networks or media companies collect information about the behaviour and preferences of visitors in order to optimise their own services or display personalised content.

These cookies are set on the basis of your consent.

The list of cookies used on the FSMA website is [attached](#) to this Policy.

On our business portals

Our portals (such as, but not limited to, FiMiS, eCorporate, eManex, Finpro, Intermediaries, STORI and Whistleblowing) only use necessary and functional cookies. These cookies are installed only when you click through to the relevant portal. They are necessary to ensure the proper functioning and security of our portals and therefore cannot be refused when you use them.

The list of cookies used by the portals is [attached](#) to this Policy.

In our newsletters

Our mailings (such as the newsletter you can subscribe to via our website) contain pixels or similar technologies that make it possible to determine whether messages have been opened and whether the visitor has clicked on links. This is only checked to improve the quality of our service. Further information can be found in the [privacy policy](#) of the mailing platform Mailchimp, which we use for sending our mailings.

In the self-registration portal of the Wi-Fi network for visitors

The portal where visitors to the FSMA can register in order to use the Wi-Fi network only uses necessary and functional cookies. These cookies are needed to ensure the proper functioning and security of the portal. You cannot refuse them if you wish to use the Wi-Fi network.

The list of cookies used by the self-registration portal is [attached](#) to this Policy.

HOW CAN YOU MANAGE COOKIES?

Via the cookie settings

Some cookies are necessary for the proper functioning of the website. You cannot refuse these necessary cookies if you wish to visit our website. However, for the use of the other cookies you can set the parameters yourself.

When you first visit our website, you will be presented with a cookie notice that gives you the choice of allowing all cookies, refusing all non-essential cookies or allowing certain non-essential cookies. You can withdraw your consent or change your cookie settings at any time by clicking on the "Withdraw consent" link or the "Change your consent" link you will find in the [Annex](#) to this Policy. The "Change your consent" link opens the cookie message you saw upon your first visit to our website and allows you to change your previous choice.

Via the browser settings

If you want to check which cookies have been placed on your device or if you want to delete cookies that have already been placed, you can do so using your browser settings. Your web browser can also be configured to block all cookies, accept/block certain cookies or accept all cookies.

Each web browser has its own configuration. However, on most of them, you can open the 'Preferences' or 'Settings' menu in the top right-hand corner to edit the cookie options, or go to the 'Help' section. For more information, please see the following links:

- [Google Chrome](#)
- [Internet Explorer](#)
- [Mozilla Firefox](#)
- [Safari](#)
- [Microsoft Edge](#)

However, please bear in mind that if you block or do not accept cookies, some graphics may not be displayed correctly on the website, or that you will not be able to use certain applications.

HOW CAN YOU BE UPDATED AS TO ANY AMENDMENTS TO THIS POLICY?

This Policy may be amended. You can consult the most recent version of our Policy at any time on our website.

The present Policy was last amended on 1 June 2021.

HOW CAN YOU CONTACT US?

If you have any questions relating to how we collect, store and use your personal data or if you would like more information about exercising your rights under the privacy legislation, please consult our [Privacy Policy](#).

For any questions about to our use of cookies, please send:

an email to dataprotection@fsma.be; or

a letter to:

Financial Services and Markets Authority (FSMA)

Attn: Data Protection Officer

rue du Congrès/Congresstraat 12-14

1000 Brussels (Belgium)

[Annex: Management of cookies and lists of cookies used](#)